

## PROVIDING CRISIS CARE TO PEOPLE IN NEED

In 2014 our team provided:

**20,000+** people with care through our crisis care line

**1,503** people with face-to-face assessments

**520** people with crisis stabilization services

**733** people with access to rapid psychiatry

**357** people with one-on-one care from a Certified Peer Specialist

## WITHOUT URGENT CARE...

Up to **31%** would have gone to the Emergency Room

**38%** didn't know where else to go

**23%** would have done nothing and suffered without help

## OUR PARTNERS



# mental health crisis @lliance

Transforming crisis services for adults in the East Metro

## 2014 ANNUAL UPDATE

### Another transformative year.

The Urgent Care served thousands of people with crisis phone support, walk-in and mobile crisis assessments, crisis stabilization and rapid access to psychiatry. Since opening in 2011, these services have become an integral part of the East Metro's crisis system and have shown that offering the right care, at the right time improves consumer outcomes and reduces system costs.

**Supporting needed services is only a part of what the Alliance does.**

The Alliance also provided an essential platform for public-private innovation and systems change to improve outcomes and reduce costs. In 2014 we were honored with an American Psychiatric Association Award, and moved in to the final round of Harvard's Innovations in American Government Award. The Alliance has been asked to share our unique model with others locally and across the U.S. to improve care by coordinating and integrating services.

[www.mentalhealthcrisisalliance.org](http://www.mentalhealthcrisisalliance.org)



## 2014 FINANCES

Revenue	Amount
Fee Reimbursement	\$250,000
State	\$578,000
County Contributions	\$54,000
Partner Contributions	\$50,000
Foundations	\$415,000
<b>Total Revenue</b>	<b>\$1,347,000</b>
Expenses	
Urgent Care Services	\$1,067,000
Other Program Services	\$45,000
Alliance Admin	\$67,000
<b>Total Expenses</b>	<b>\$1,179,000</b>

## FOUNDATION FUNDERS

F. R. BIGELOW FOUNDATION

An affiliate of Minnesota Philanthropy Partners

OTTO BREMER FOUNDATION

Access to Care for  
Everyone Fund

BUSH  
FOUNDATION

THE SAINT PAUL FOUNDATION

An affiliate of Minnesota Philanthropy Partners